

WARRANTY CLAIM REQUEST

Requested By: _____ Date: _____

To make warranty claim, please complete the form and return to maintenance@scholzgroup.com.au

Project Name: _____ Project Location: _____

Invoice Number: _____ Order Date: _____

Customer Purchase Order Number: _____

Wholesaler (if applicable): _____ Credit Claim #: _____

Site Contact: _____ Phone / Mobile: _____

Pick up / Delivery Address: _____

Pick up / Delivery Name: _____ Phone / Mobile: _____

Location of installation: _____

Installed Date	Fault Date	Installed Qty	Fault Qty	Date Code	Product Code	Product Description	Fault Description

Warranty Terms:

- Warranty claims will not be processed until all required information is provided
- A Goods Return Consent (GRC) must be issued by Lumex before any product is returned
- Where possible, include any photographs that may assist in determining the outcome of the claim
- Refer to warranty terms and conditions at www.lumexlighting.com.au

